



2 Service plans

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2.1 Service table

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2.1.1 VW standards on engine oil

Petrol engines

VW standards
502 00

Diesel engines

Diesel engines	VW standards
With injector - pump	505 01
Without injector - pump	505 00

2.1.2 Replacement intervals for the filters

Replacement intervals for the filter	
ENGINE OIL FILTER	
For all countries:	every 15,000 km or 1 year
AIR FILTER	
Europe only	every 60,000 km or 4 years
Except Europe	every 18,641.14 mi or 2 years
FUEL FILTER	



Replacement intervals for the filter						
all diesel engines	Diesel complying with European Standard 590		Diesel not complying with European Standard 590		Bio-diesel (RME)	
	Change	Drain	Change	Drain	Change	Drain
	at every 37,282.27 mi	30,000 and every 60,000 km	at every 30,000 km	at every 9,320.57 mi	at every 30,000 km	at every 9,320.57 mi
Engines with identification letters AQZ, BAH, BLH, and BKR						
at every 30,000 km						
DUST AND POLLEN FILTER						
All engines ►2007 for Europe and except Europe ►2008						
at every 30,000 km						
All engines 2008 ► for Europe and 2009 ► except Europe						
every 18,641.14 mi or 2 years						

2.1.3 Replacement intervals for the timing belt

Replacement intervals for the timing belt				
Diesel engines				
Engine type	MKB	Time period	Replacement interval	Tensioning roller
1.9 l SDI	ASY	-	at every 93,205.68 mi	at every 93,205.68 mi
1.4 l TDI with injector/pump	BNM	Year model ►2007	at every 55,923.41 mi	-
		Year Model 2008 ►	at every 93,205.68 mi	

2.1.4 Replacement intervals for spark plugs

Replacement interval for spark plugs	
All petrol engines	every 60,000 km or 4 years

2.1.5 Service intervals - Models ► 2008 (except Europe)

Petrol engines and diesel engines

Intervals according to the maintenance interval indicator (not flexible)	Service
<ul style="list-style-type: none"> Oil change service according to the maintenance interval indicator ◆ at every 15,000 km or every 1 year, whichever occurs first, (for all countries) 	u



Intervals according to the maintenance interval indicator (not flexible)	Service
<ul style="list-style-type: none"> – Inspection service according to the maintenance interval indicator ◆ at every 1 year, every 30,000 km and every 60,000 km 	

7) In vehicles using diesel with high sulfur content, the oil must be changed at every 7,500 km. Countries with high sulfur content in diesel, ⇒ [page 28](#)

2.1.6 Service intervals - Models ► 2007 (Europe)

Intervals according to the maintenance interval indicator (not flexible)	Service
<ul style="list-style-type: none"> – Oil change service according to the maintenance interval indicator ◆ at every 15,000 km or every 1 year, whichever occurs first, (for all countries) 	8)
<ul style="list-style-type: none"> – Inspection Service ◆ at every 30,000 km or every 2 years, whichever occurs first. 	

8) In vehicles using diesel with high sulfur content, the oil must be changed at every 7,500 km. Countries with high sulfur content in diesel, ⇒ [page 28](#).

2.1.7 Models 2008 ► (Europe) and Models 2009 ► (except Europe)

Intervals according to the maintenance interval indicator (not flexible)	Service
<ul style="list-style-type: none"> – Oil change service according to the maintenance interval indicator ◆ at every 15,000 km or every 1 year, whichever occurs first, (for all countries) 	9)
<ul style="list-style-type: none"> – Intermediate service ◆ at every 30,000 km or every 2 years, whichever occurs first, (for all countries) 	
<ul style="list-style-type: none"> – Inspection Service ◆ at every 60,000 km or 3 years and, then, every 2 years, whichever occurs first, (for all countries) 	

9) In vehicles using diesel with high sulfur content, the oil must be changed at every 7,500 km. Countries with high sulfur content in diesel, ⇒ [page 28](#).

2.2 Delivery inspection

The Delivery Inspection is valid for both service plans for models ► 2007 and ► 2008 and service plans for models 2008 and 2009 ►.

- ◆ The sequence of each service operation was tested and optimized. It shall be adhered to so as to prevent unnecessary service interruptions.
- ◆ For delivery inspection, it is mandatory that the vehicle is washed and has no wax residues.



- ♦ Vehicles on the yard for a long time: In vehicles with manufacturing date exceeding 5 months, the engine oil, oil filter, and oil draining plug sealing ring must be changed!
- ♦ If the battery is disconnected, the power window drive automatic closing function will not operate. Thus, this function must be reprogrammed before delivering the vehicle. The vehicle battery cannot be disconnected after reprogramming. Power window drive - reprogram ⇒ [page 36](#)

Work volume	Service
- Self-diagnosis: refer to the fault memory of all systems with the Diagnosis, measurement and information system .	⇒ page 24
- Battery - check the battery terminals for proper seating.	⇒ page 40
- Battery: check the charge capacity (the vehicle must have been turned off for at least 2 hours).	⇒ page 43
- Airbag: check turn on.	
- Ignition cables and spark plug connectors: check the condition and fastening.	
- Wheel fastening screws: apply the recommended torque.	⇒ page 39
- Switches, electric consumers, indicators and other commands: check operation.	
- Install all vehicle components (if available): mats, wipers, spoiler, roof antenna, hub caps, coverings, super hub caps and caps.	
- Rear license plate (only Fox Europe): install.	⇒ page 22
- Clock (if available): check the operation and set the time.	⇒ page 33
- Radio: activate the anti-theft code	⇒ page 36
- Reading radio code using Diagnosis, measurement and information system	⇒ page 38
- Fire extinguisher: check connection and charge and remove the plastic protection (identification letters AQZ and BAH).	⇒ page 35
- Radio tag (part of the radio's Instruction Manual): get the sticker with the serial number and the fixed code.	
- Windshield/rear window wiper and washer: check operation; if necessary, adjust the ejectors and replenish the reservoir with additive liquid up to the maximum level.	⇒ page 50
- Engine oil: complete the level (only for vehicles manufactured within the last 5 months).	⇒ page 45
- Engine oil and oil draining plug sealing ring: replace (only for vehicles manufactured within the last 5 months).	⇒ page 58
- Engine oil filter: replace (only for vehicles manufactured within the last 5 months).	⇒ page 61
- Engine and components in the engine compartment (upper section): visually check for damages and leakages.	⇒ page 65
- Cooling system coolant: replenish the level.	⇒ page 76
- ATF oil reservoir for power steering: replenish the level.	⇒ page 82
- Brake fluid level: check the level and replenish, if necessary.	⇒ page 93
- Safety devices for transport: remove	⇒ page 47
- Vehicle bottom section; engine and engine compartment components, brakes, axles, gearbox/differential shafts, steering wheel, joint bellows, flexible tubes, liquid reservoir: check visually for possible damage and leaks (without removing the lower noise insulation from the engine compartment).	⇒ page 65
- Lower body section protection - check visually for damage.	⇒ page 73
- Plastic protection for seats, on the lower section of door linings, sun visors and carpets: remove.	
- Tyres (including spare wheel): check.	⇒ page 53
- Tyre pressure (including spare wheel): calibrate	⇒ page 55



Work volume	Service
– Vehicle interior: check for cleaning and, if necessary, clean: front and back seats, internal linings, carpet/mats and windows.	
– Vehicle exterior: check and clean: paintwork, decoration elements, windows, front and rear window wipers.	
– Maintenance interval indicator (if available) : reset.	⇒ page 34
– Maintenance and Warranty book: record the delivery inspection and write the next service.	
– Service tag: write the date of the next service (including brake fluid change) and attach the tag to the left side of the command panel or to the left door pillar (B).	⇒ page 23
– Check the integrity of onboard literature and prepare for delivery to customer.	
– Perform a test run.	⇒ page 98

2.3 Oil Change Service

The oil change service is valid for both service plans for models
► 2007 and 2008 and service plans for models ► 2008 and 2009 ►.



Note

- ◆ Use oils with high lubrication performance according to specifications VW 502 00 (petrol) and VW 505 00 or 505 01 (SDI), (diesel PD) and VW 505 01 (TDI).
- ◆ For countries with high sulfur content in Diesel, the Engine Oil Change Service must be carried out every 7500 km. Countries where the sulfur content is higher ⇒ [page 28](#).

Oil change service performed at every 15,000 km or 1 year.

Notes for carrying out tasks

The sequence of each service operation was tested and optimized. It shall be adhered to so as to prevent unnecessary service interruptions.

If the battery is disconnected, the power window drive automatic closing function will not operate. Thus, this function must be reprogrammed before delivering the vehicle. The vehicle battery cannot be disconnected after reprogramming. Power window drive - reprogram ⇒ [page 36](#).

Inform the customer in case of problems within a service scope that require a Repair action.

Ask the customer about installing new Windscreen wiper blades and adding window cleaning -G 052 131 A1- until 07/2005 and window cleaning -G 052 184 A2- until 08/2005 or cleaning and antifreeze product -G 052 164- to the Windscreen/rear window wiper system.

A tolerance of "up to 1,000 km" is acceptable, above or below the indicated mileage, in services based on mileage, and "one month", after or before the indicated time, for services based on time.

Application	Windshield/rear window washer additive	Proportion
EUROPE only	-G 052 164 A1- or -G 052 164 A2-	300 ml additive to 700 ml water
Tropical climate countries	-G 052 131 A1- until 07/2005	50 ml of additive for 950 ml of water.



Application	Windshield/rear window washer additive	Proportion
	-G 052 184 A2- from 08/2005	100 ml additive for 990 ml water.

Oil Change Service	Service
Engine compartment	
<ul style="list-style-type: none"> – Engine oil: fill <p>Diesel engine: Identification letter BNM, filling capacity 4,2 l; standard 505 01 (VW). Diesel engine: Identification letters ASY, 4.3-l filling volume, standard 505 00 (VW) or 505 01 (VW). Petrol engines: Identification letters AQZ, filling capacity 3.3 l; standard 502 00 (VW). Petrol engines: Identification letters BAH, BLH, and CFZA, filling capacity 4.0 l; standard 502 00 (VW). Petrol engine: Identification letter BMD, filling capacity 2.85 l; standard 502 00 (VW). Petrol engine: Identification letter BKR, filling capacity 3,3 l; standard 502 00 (VW).</p>	⇒ page 58
<ul style="list-style-type: none"> – Engine oil filter: replace. 	⇒ page 58
<ul style="list-style-type: none"> – Battery: fill the electrolyte up to the level (except for maintenance-free batteries and Europe). 	
<ul style="list-style-type: none"> – Fuel filter: drain the water (Vehicles with diesel engine using bio-diesel according to the DIN E 51 606 or diesel vehicles that do not comply with the DIN EN 590). 	⇒ page 89
<ul style="list-style-type: none"> – Spare wheel support stop: lubricate. ◆ CrossFox only 	⇒ page 35
Vehicle on raised platform	
<ul style="list-style-type: none"> – Engine oil: drain or aspirate. 	⇒ page 58
<ul style="list-style-type: none"> – Rear pads and linings: check the thickness. 	⇒ page 67
<ul style="list-style-type: none"> – Brake disks: check the level of wear and corrosion 	⇒ page 69
Concluding tasks	
<ul style="list-style-type: none"> – Maintenance and Warranty book: record the date and kilometers traveled for the next service. 	
<ul style="list-style-type: none"> – Maintenance interval indicator (if available) : reset. 	⇒ page 34
<ul style="list-style-type: none"> – Service tag: write the date of the next service (including brake fluid change) and attach the tag to the left side of the command panel or to the left door pillar (B). 	⇒ page 23

2.4 Intermediate service Models ▶2010 (Europe) and Models 2009▶ (except Europe)

Service based on time or kilometers traveled

Vehicles with "Service based on time or kilometers traveled" have the PR numbers: QG0.

The Intermediate Service is performed every 30,000 km or 2 years.

Notes for carrying out tasks

The sequence of each service operation was tested and optimized. It shall be adhered to so as to prevent unnecessary service interruptions.



If the battery is disconnected, the power window drive automatic closing function will not operate. Thus, this function must be re-programmed before delivering the vehicle. The vehicle battery cannot be disconnected after reprogramming. Power window drive - reprogram ⇒ [page 36](#).



Note

In countries with high sulfur content on the diesel fuel, the engine oil must be changed every 7,500 km. The countries with higher sulfur content on the diesel are listed on ⇒ [page 28](#).

Where faults are detected during the Interval Service, take the required actions to repair them and inform the customer about the events.

Ask the customer about installing new Windshield wiper blades and adding window cleaning -G 052 131 A1- until 07/2005 and window cleaning -G 052 184 A2- until 08/2005 or cleaning and antifreeze product -G 052 164- to the Windshield/rear window wiper system.

Application	Windshield/rear window washer additive	Proportion
EUROPE only	-G 052 164 A1- or -G 052 164 A2-	300 ml additive to 700 ml water
Tropical climate countries	-G 052 131 A1- until 07/2005	1.69 fl oz additive for 32.12 fl oz water.
	-G 052 184 A2- from 08/2005	100 ml additive for 990 ml water.



Note

- ◆ Use oils with high lubrication performance according to specifications VW 502 00 (petrol) and VW 505 00 or 505 01 (SDI), (diesel PD) and VW 505 01 (TDI).
- ◆ For countries with high sulfur content in Diesel, the Engine Oil Change Service must be carried out every 7500 km. Countries where the sulfur content is higher ⇒ [page 28](#).

Intermediate service Models ►2010 (Europe) and Models 2009► (except Europe)	Service
Tyres and wheels	
- Battery: check with Battery tester with printer -VAS 5097A- .	⇒ page 43
- Spare wheel support stop: lubricate.	⇒ page 35
◆ CrossFox only	
- Spare wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Left front wheel tyre: check the state of tread, sides and depth of grooves _____ mm	⇒ page 53
- Left rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Right rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Front right wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Tyres: calibrate, including the spare wheel.	⇒ page 55
Engine compartment	



Intermediate service Models ►2010 (Europe) and Models 2009► (except Europe)	Service
<ul style="list-style-type: none"> – Engine oil: fill <p>Diesel engine: Identification letter BNM, filling capacity 4,2 l; standard 505 01 (VW). Diesel engine: Identification letters ASY, 4.3-l filling volume, standard 505 00 (VW) or 505 01 (VW). Petrol engines: Identification letters AQZ, filling capacity 3.3 l; standard 502 00 (VW). Petrol engines: Identification letters BAH, BLH, and CFZA, filling capacity 4.0 l; standard 502 00 (VW). Petrol engine: Identification letter BMD, filling capacity 2.85 l; standard 502 00 (VW). Petrol engine: Identification letter BKR, filling capacity 3,3 l; standard 502 00 (VW).</p>	⇒ page 58
– Engine oil filter: replace.	⇒ page 58
– Brake fluid level: check the level and replenish, if necessary.	⇒ page 93
– Fuel filter: drain the water (Vehicles with diesel engine using bio-diesel according to the DIN E 51 606 or diesel vehicles that do not comply with the DIN EN 590).	⇒ page 89
Vehicle on raised platform	
– Engine oil: drain or aspirate.	⇒ page 58
– Brake system: perform a visual check for leaks and damage.	⇒ page 67
– Rear pads and linings: check the thickness.	⇒ page 67
– Brake discs: check the level of wear and corrosion	⇒ page 69
– Shock absorbers: verify for leaks (except Europe)	
Concluding tasks	
– Maintenance interval indicator (if available) : reset.	⇒ page 34
– Maintenance and Warranty book: record the date and kilometers traveled for the next service.	
– Service tag: write the date of the next service (including brake fluid change) and attach the tag to the left side of the command panel or to the left door pillar (B).	⇒ page 23

2.5 Intermediate service Models 2011► (Europe)

Service based on time or kilometers traveled

Vehicles with "Service based on time or kilometers traveled" have the PR numbers: QG0.

The Intermediate Service is performed every 30,000 km or 2 years.

Notes for carrying out tasks

The sequence of each service operation was tested and optimized. It shall be adhered to so as to prevent unnecessary service interruptions.

If the battery is disconnected, the power window drive automatic closing function will not operate. Thus, this function must be re-programmed before delivering the vehicle. The vehicle battery cannot be disconnected after reprogramming. Power window drive - reprogram ⇒ [page 36](#) .



i Note

In countries with high sulfur content on the diesel fuel, the engine oil must be changed every 7,500 km. The countries with higher sulfur content on the diesel are listed on [page 28](#).

Where faults are detected during the Interval Service, take the required actions to repair them and inform the customer about the events.

Ask the customer about installing new Windshield wiper blades and adding window cleaning -G 052 131 A1- until 07/2005 and window cleaning -G 052 184 A2- until 08/2005 or cleaning and antifreeze product -G 052 164- to the Windshield/rear window wiper system.


Application	Windshield/rear window washer additive	Proportion
EUROPE only	-G 052 164 A1- or -G 052 164 A2-	300 ml additive to 700 ml water
Tropical climate countries	-G 052 131 A1- until 07/2005	1.69 fl oz additive for 32.12 fl oz water.
	-G 052 184 A2- from 08/2005	100 ml additive for 990 ml water.

i Note

- ◆ Use oils with high lubrication performance according to specifications VW 502 00 (petrol) and VW 505 00 or 505 01 (SDI), (diesel PD) and VW 505 01 (TDI).
- ◆ For countries with high sulfur content in Diesel, the Engine Oil Change Service must be carried out every 7500 km. Countries where the sulfur content is higher [page 28](#).

Intermediate service Models 2011 • (Europe)	Service
- Battery: check with Battery tester with printer -VAS 5097A- .	page 43
- Passenger compartment's lighting, cigarette lighter, horn and control lights: check operation.	
- Front lighting: check operation of parking lights, low beam, high beam, fog lights, indicator system and warning lights	
- Rear lighting: check operation of brake lights (including the third brake light), rear lights, reversing lights, fog light, license plate light, boot lighting, indicator lights and warning lights.	
Tyres and wheels	
- Spare wheel support stop: lubricate. ◆ CrossFox only	page 35
- Spare wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	page 53
- Left front wheel tyre: check the state of tread, sides and depth of grooves _____ mm	page 53
- Left rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	page 53
- Right rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	page 53
- Front right wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	page 53
- Tyres: calibrate, including the spare wheel.	page 55



Intermediate service Models 2011 ► (Europe)	Service
Vehicle exterior	
– Windshield: check for damage	
– Windshield and rear window wiper: check operation.	⇒ page 49
– Windshield/rear window washer: adjust the water jet from ejectors and replenish the reservoir additive liquid level.	⇒ page 49
– Windshield and rear window wiper blades: check the resting position and, if necessary, adjust it; for malfunctioning wiper blades: correct the sweeping angle.	⇒ page 51
Engine compartment	
– Engine oil: fill Diesel engine: Identification letter BNM, filling capacity 4,2 l; standard 505 01 (VW). Diesel engine: Identification letters ASY, 4.3-l filling volume, standard 505 00 (VW) or 505 01 (VW). Petrol engines: Identification letters AQZ, filling capacity 3.3 l; standard 502 00 (VW). Petrol engines: Identification letters BAH, BLH, and CFZA, filling capacity 4.0 l; standard 502 00 (VW). Petrol engine: Identification letter BMD, filling capacity 2.85 l; standard 502 00 (VW). Petrol engine: Identification letter BKR, filling capacity 3,3 l; standard 502 00 (VW).	⇒ page 58
– Engine and components in engine compartment (from above): check visually for damage and leakage.	⇒ page 65
– Engine cooling system fluid: correct the proportion of antifreeze and fill up to the level. Theoretical value – 25° C (in Arctic climate countries – 35° C) actual value (value measured) ____ °C.	⇒ page 76
– Engine oil filter: replace. 	⇒ page 58
– Brake fluid level: check the level and replenish, if necessary.	⇒ page 93
– Fuel filter: drain the water (Vehicles with diesel engine using bio-diesel according to the DIN E 51 606 or diesel vehicles that do not comply with the DIN EN 590).	⇒ page 89
– Headlight adjustment: check.	⇒ page 94
Vehicle on raised platform	
– Engine oil: drain or aspirate.	⇒ page 58
– Engine and components in engine compartment (from below): perform a visual check for leaks and damage.	⇒ page 65
– Brake system: perform a visual check for leaks and damage.	⇒ page 67
– Rear pads and linings: check the thickness.	⇒ page 67
– Brake discs: check the level of wear and corrosion	⇒ page 69
– Shock absorbers: verify for leaks (except Europe)	
Concluding tasks	
– Maintenance interval indicator (if available) : reset.	⇒ page 34
– Maintenance and Warranty book: record the date and kilometers traveled for the next service.	
– Service tag: write the date of the next service (including brake fluid change) and attach the tag to the left side of the command panel or to the left door pillar (B).	⇒ page 23



2.6 Inspection Service

Service based on time or kilometers traveled

Vehicles with "Service based on time or kilometers traveled" have the PR numbers: QG0.

Inspection intervals

Vehicles with service depending on time or kilometers traveled, every 30,000 km or 2 years and every 60,000 km or 4 years (for Europe on vehicles model ►2007).

Vehicles with service depending on time or kilometers traveled, every 60,000 km or 3 years and, then, every 2 years (for Europe on vehicles model 2008 ►, except Europe on vehicles 2009 ►).

Vehicles with service depending on time or kilometers traveled, every 1 year, 30,000 km, and 60,000 km (except Europe for vehicles model ►2008).

If the vehicle runs 30,000 km, 60,000 km, etc. before elapsing 1 year, the Inspection Service for 30,000 km, 60,000 km, etc. shall be performed together with the inspection service for 1 year.

If the vehicle runs 30,000 km or 60,000 km after the performance of the Inspection Service for 1 year, perform only the items exclusive for the Inspection Service for 30,000 km or 60,000 km.

A tolerance of "up to 1,000 km" is acceptable, above or below the indicated kilometer traveled, in services based on kilometers traveled, and "one month", after or before the indicated time, for services based on time.



Note

- ◆ Inform the customer in case of problems within a service scope that require a Repair action.
- ◆ Use oils with high lubrication performance according to specifications VW 502 00 (petrol) and VW 505 00 or 505 01 (SDI), (diesel PD) and VW 505 01 (TDI).
- ◆ For countries with high sulfur content in Diesel, the Engine Oil Change Service must be carried out every 7500 km. Countries where the sulfur content is higher ⇒ [page 28](#).

Notes for carrying out tasks

The sequence of each service operation was tested and optimized. It shall be adhered to so as to prevent unnecessary service interruptions.

If the battery is disconnected, the power window drive automatic closing function will not operate. Thus, this function must be reprogrammed before delivering the vehicle. The vehicle battery cannot be disconnected after reprogramming. Power window drive - reprogram ⇒ [page 36](#).

Ask the customer about installing new Windshield wiper blades and adding window cleaning -G 052 131 A1- until 07/2005 and window cleaning -G 052 184 A2- until 08/2005 or cleaning and antifreeze product -G 052 164 A1- to the Windshield/rear window wiper system.



Application	Windshield/rear window washer additive	Proportion
EUROPE only	-G 052 164 A1- or -G 052 164 A2-	300 ml of additive for 700 ml of water.
Tropical climate countries	-G 052 131 A1- until 07/2005	1 69 fl oz additive for 28.74 fl oz water.



Application	Windshield/rear window washer additive	Proportion
	-G 052 184 A2- from 08/2005	100 ml additive for 990 ml water.

Service for vehicles with "service based on time and kilometers traveled"	Service
Electrics	
<ul style="list-style-type: none"> - Battery: check with Battery tester with printer -VAS 5097A- . ◆ for Europe on vehicles model 2011 ► 	⇒ page 43
<ul style="list-style-type: none"> - Passenger compartment's lighting, cigarette lighter, horn and control lights: check operation. 	
<ul style="list-style-type: none"> - Front lighting: check operation of parking lights, low beam, high beam, fog lights, indicator system and warning lights 	
<ul style="list-style-type: none"> - Rear lighting: check operation of brake lights (including the third brake light), rear lights, reversing lights, fog light, license plate light, boot lighting, indicator lights and warning lights. 	
<ul style="list-style-type: none"> - Driver and passenger airbag: make a visual inspection in relation to external damages. ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008) 	⇒ page 48
<ul style="list-style-type: none"> - Self-diagnosis: Refer to the failure memory of every system with the Diagnosis, Measurement and Information System . ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 	⇒ page 24
<ul style="list-style-type: none"> - Dust and pollen filter: Replace the filter element. ◆ at every 30,000 km ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 ◆ every 18,641.14 mi or 2 years ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 84
<ul style="list-style-type: none"> - Spare wheel support stop: lubricate. ◆ CrossFox only 	⇒ page 35
Vehicle exterior	
<ul style="list-style-type: none"> - Windshield: check for damage ◆ for Europe on vehicles model 2011 ► 	
<ul style="list-style-type: none"> - Windshield and rear window wiper: check operation. 	⇒ page 49
<ul style="list-style-type: none"> - Windshield and rear window wiper blades: check the resting position and, if necessary, adjust it; for malfunctioning wiper blades: correct the sweeping angle. 	⇒ page 51
<ul style="list-style-type: none"> - Body and paintwork: check for damage. ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 ◆ every 60,000 km or 3 years and after every 2 years ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	



Service for vehicles with "service based on time and kilometers traveled"	Service
<ul style="list-style-type: none"> - Sunroof: check operation, clean the guide rails and lubricate them with Special grease -G 000 450 02- . ◆ at every 30,000 km ◆ for Europe on vehicles model >2007 and except Europe on vehicles model >2008 ◆ every 60,000 km or 3 years and after every 2 years ◆ for Europe in model 2008 > vehicle and in model 2009 > vehicles elsewhere 	⇒ page 46
Tyres and wheels	
- Spare wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 54
- Left front wheel tyre: check the state of tread, sides and depth of grooves _____ mm	⇒ page 53
- Left rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Right rear wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Front right wheel tyre: check the state of tread, sides and depth of grooves _____ mm.	⇒ page 53
- Tyres: calibrate, including the spare wheel.	⇒ page 53
Underside of the vehicle	
- Engine oil: drain or aspirate	⇒ page 58
- Engine and components in engine compartment (from below): perform a visual check for leaks and damage.	⇒ page 65
<ul style="list-style-type: none"> - Poly-V belt: check state. ◆ at every 37,282.27 mi ◆ for Europe on vehicles model >2007 and except Europe on vehicles model >2008 ◆ every 60,000 km or 3 years and after every 2 years ◆ for Europe on vehicles model 2008 > except Europe on vehicles model 2009 >. 	⇒ page 65
- Transmission: check for damage and leaks, including the state of the constant velocity joint bellows.	⇒ page 66
<ul style="list-style-type: none"> - Mechanical transmission: check the oil level. ◆ at every 18,641.14 mi ◆ for Europe on vehicles model >2007 and except Europe on vehicles model >2008 ◆ every 60,000 km or 3 years and after every 2 years ◆ for Europe on vehicles model 2008 > and except Europe on vehicles model 2009 >. 	⇒ page 66
- Brake system: perform a visual check for leaks and damage.	⇒ page 67
- Rear pads and linings: check the thickness.	⇒ page 67
- Brake discs: check the level of wear and corrosion	⇒ page 69
- Lower floor protection: make a visual inspection for damage.	⇒ page 73
- Steering bar swivel tips: check the clearance, fastening and state of protection bellows.	⇒ page 73
- Front suspension arm joints: check for fastening and clearance, as well as for damage and leakages in sealing bellows.	⇒ page 76



Service for vehicles with "service based on time and kilometers traveled"	Service
<ul style="list-style-type: none"> – Anti-roll bar buffers and front/rear suspension arm joints rubber bushings: check for damage ◆ for Europe on vehicles model 2011 ► 	
<ul style="list-style-type: none"> – Front/rear shock absorber springs and rubber buffers ◆ for Europe on vehicles model 2011 ► 	
<ul style="list-style-type: none"> – Rear wheels: adjust roller bearing gaps. ◆ only for vehicles without ABS and with the following engines: AQZ, BAH, BLH, and CFZA from 07/01/2007. 	⇒ page 74
<ul style="list-style-type: none"> – Exhaust system: make a visual inspection for leaks and damage. 	
<ul style="list-style-type: none"> – Fuel filter: replace. ◆ Identification letters AQZ, BAH, BLH, and CFZA. ◆ at every 30,000 km 	⇒ page 87
Engine compartment	
<ul style="list-style-type: none"> – Engine oil filter: replace. 	⇒ page 58
<ul style="list-style-type: none"> – Engine oil: fill <p>Diesel engine: Identification letter BNM, filling capacity 4,2 l; standard 505 01 (VW).</p> <p>Diesel engine: Identification letters ASY, 4.3-l filling volume, standard 505 00 (VW) or 505 01 (VW).</p> <p>Petrol engines: Identification letters AQZ, filling capacity 3.3 l; standard 502 00 (VW).</p> <p>Petrol engines: Identification letters BAH, BLH, and CFZA, filling capacity 4.0 l; standard 502 00 (VW).</p> <p>Petrol engine: Identification letter BMD, filling capacity 2.85 l; standard 502 00 (VW).</p> <p>Petrol engine: Identification letter BKR, filling capacity 3,3 l; standard 502 00 (VW).</p>	⇒ page 58
<ul style="list-style-type: none"> – Engine and components in engine compartment (from above): check visually for damage and leakage. 	⇒ page 65
<ul style="list-style-type: none"> – Windshield/rear window washer: adjust the water jet from ejectors and replenish the reservoir additive liquid level. 	⇒ page 49
<ul style="list-style-type: none"> – Engine oil: replenish with oil (inspection service without oil change). ◆ for Europe on vehicles model 2008 ► and except Europe on vehicles model 2009 ►. 	⇒ page 45
<ul style="list-style-type: none"> – Engine cooling system fluid: correct the proportion of antifreeze and fill up to the level. <p>Theoretical value – 25° C (in Arctic climate countries – 35° C) actual value (value measured) ____ °C.</p>	⇒ page 76
<ul style="list-style-type: none"> – Spark plugs: replace. ◆ at every 60,000 km or every 4 years, whichever occurs first. 	⇒ page 79
<ul style="list-style-type: none"> – Timing belt and tensioning pulley for camshaft drive: replace Additional work with separate payment! ◆ Diesel engine: Identification letters ASY. ◆ at every 93,205.68 mi 	⇒ page 85





Service for vehicles with "service based on time and kilometers traveled"	Service
<ul style="list-style-type: none"> - Timing belt for camshaft drive: replace. Additional work with separate payment! ◆ Diesel engine: identification letters BNM ◆ every 90,000 km. ◆ for Europe on vehicles model >2007 ◆ at every 93,205.68 mi ◆ for Europe on vehicles model 2008 >. 	⇒ page 85
<ul style="list-style-type: none"> - Timing belt for camshaft drive: check state. ◆ 4-cylinder petrol engines. ◆ Identification letters AQZ, BAH, BLH, BKR, and CFZA ◆ at 90,000 km and at every 30,000 km 	⇒ page 85
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. ◆ identification letters BAH and BLH. ◆ at every 60,000 km or every 4 years, whichever occurs first. 	⇒ page 86
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. ◆ Identification letters CFZA. ◆ at every 30,000 km or every 2 years, whichever occurs first 	⇒ page 87
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. ◆ identification letters AQZ and BKR. ◆ at every 30,000 km or every 2 years, whichever occurs first 	⇒ page 86
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. ◆ Engine identification letters ASY, BKR, BNM, and BMD. ◆ at every 37,282.27 mi or every 4 years, whichever occurs first. 	⇒ page 87
<ul style="list-style-type: none"> - Fuel filter: replace. ◆ Only for diesel engine vehicles according to DIN EN 590. ◆ at every 37,282.27 mi 	⇒ page 88
<ul style="list-style-type: none"> - Fuel filter: replace. ◆ Only for bio diesel vehicles in compliance with DIN E 51606 and for diesel vehicles not covered by standard DIN EN 590. ◆ at every 30,000 km 	⇒ page 88
<ul style="list-style-type: none"> - Fuel filter: drain the water ◆ Only for diesel engine vehicles according to DIN EN 590 (only for ASY engines). ◆ at 30,000 km and, then, every 60,000 km. 	⇒ page 89
<ul style="list-style-type: none"> - Brake fluid: replace every 2 years (additional work with separate payment!) ◆ at every 2 years. ◆ for Europe on vehicles model >2007 and except Europe on vehicles model >2008) ◆ at 3 years and after every 2 years for Europe on vehicles model 2008 > and except Europe on vehicles model 2009 >. 	⇒ page 90
<ul style="list-style-type: none"> - Brake fluid: replenish to the level (depending on pad wearing). ◆ for Europe on vehicles model >2007 and except Europe on vehicles model >2008 	⇒ page 93
<ul style="list-style-type: none"> - Battery: fill the electrolyte level (except for maintenance-free batteries). 	



Service for vehicles with "service based on time and kilometers traveled"	Service
<ul style="list-style-type: none"> Power steering: check the oil level. ◆ at every 60,000 km (except for maintenance-free). 	⇒ page 82
<ul style="list-style-type: none"> Carry out an exhaust gas inspection/additional work with separate payment! ◆ 3 years after initial licensing, and then every two years. 	⇒ page 99
Concluding tasks	
<ul style="list-style-type: none"> Headlight adjustment: check. ◆ every 18,641.14 mi. ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 ◆ at every 60,000 km or 3 years and, then, every 2 years ◆ for Europe on vehicles model 2008 ► and except Europe on vehicles model 2009 ►. 	⇒ page 94
<ul style="list-style-type: none"> Maintenance interval indicator (if available): reset. 	⇒ page 34
<ul style="list-style-type: none"> Maintenance and Warranty book: record the date and kilometers traveled for the next service. 	
<ul style="list-style-type: none"> Service tag: write the date of the next service (including brake fluid change) and attach the tag to the left side of the command panel or to the left door pillar (B). 	⇒ page 23
<ul style="list-style-type: none"> Perform a test run. 	⇒ page 98

2.7 Supplementary services based on time elapsed and/or kilometers traveled

Besides the oil change or inspection service — which depends on the conditions of usage and optional equipments in the vehicle — performing supplementary maintenance works is necessary.

Also, it is possible to perform additional works, by considering the records in the service plan (or on the adhesive tag: Your next service), out of the regular maintenance intervals.

At every 30,000 km

Supplementary services	Page
<ul style="list-style-type: none"> Dust and pollen filter: clean case and change filter element ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 ◆ for vehicles with kilometers traveled over 30,000 km, within a 2-year period ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 84
<ul style="list-style-type: none"> Headlights: adjust the beams ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 	⇒ page 94
<ul style="list-style-type: none"> Sunroof: check operation, clean the guide rails and lubricate them with Special grease -G 000 450 02- ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 	⇒ page 46
<ul style="list-style-type: none"> Mechanical transmission: check oil level. ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 	⇒ page 66
<ul style="list-style-type: none"> Fuel filter: replace (vehicles with engine AQZ, BAH, BLH, and CFZA only) 	⇒ page 87
<ul style="list-style-type: none"> Air cleaner: replace the filtering element and clean the filter case. ◆ identification letters AQZ and BKR. ◆ for vehicles with kilometers traveled over 30,000 km, within a 2-year period 	⇒ page 86



Supplementary services	Page
<ul style="list-style-type: none"> – Air cleaner: replace the filtering element and clean the filter case. ◆ Identification letters CEZA ◆ for vehicles with kilometers traveled over 30,000 km, within a 2-year period 	⇒ page 87
<ul style="list-style-type: none"> – Fuel filter: drain the water ◆ Only for diesel engine vehicles according to DIN EN 590 (only for ASY engines). ◆ at 30,000 km and after every 60,000 km 	⇒ page 89
<ul style="list-style-type: none"> – Fuel filter: replace ◆ Only for biodiesel vehicles in compliance with DIN E 51606 and for diesel vehicles not covered by standard DIN EN 590. 	⇒ page 88

At every 37,282.27 mi

Supplementary services	Page
<ul style="list-style-type: none"> – Headlights: adjust the beams ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 94
<ul style="list-style-type: none"> – Mechanical transmission: check oil level. ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 66
<ul style="list-style-type: none"> – Air cleaner: replace the filtering element and clean the filter case. ◆ identification letters BAH and BLH. ◆ for vehicles with kilometers traveled over 37,282.27 mi, within a 4-year period 	⇒ page 86
<ul style="list-style-type: none"> – Air cleaner: replace the filtering element and clean the filter case. ◆ Engine identification letters ASY, BKR, BNM, and BMD. ◆ for vehicles with kilometers traveled over 60,000 km, within a 4-year period. 	⇒ page 87
<ul style="list-style-type: none"> – Spark plugs: replace ◆ for vehicles with kilometers traveled over 37,282.27 mi, within a 4-year period ◆ Checking data, spark plugs ⇒ Ignition system; Rep. Gr. 28 ; Ignition system 	⇒ page 79
<ul style="list-style-type: none"> – Fuel filter: replace ◆ (only for diesel engine vehicles according to DIN EN 590). 	⇒ page 88
<ul style="list-style-type: none"> – Fuel filter: drain the water ◆ Only for diesel engine vehicles according to DIN EN 590 (only for ASY engines). 	⇒ page 89
<ul style="list-style-type: none"> – Poly-V belt: check condition: In vehicles without automatic tensioning element, adjust tension. ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 65
<ul style="list-style-type: none"> – Power steering: check the oil level. 	⇒ page 82



Supplementary services	Page
<ul style="list-style-type: none"> - Sunroof: check operation, clean the guide rails and lubricate them with Special grease -G 000 450 02- <ul style="list-style-type: none"> ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 46
<ul style="list-style-type: none"> - Body and paintwork: check for damage. <ul style="list-style-type: none"> ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	

At every 55,923.41 mi

Supplementary services	Page
<ul style="list-style-type: none"> - Timing belt for camshaft drive: check state <ul style="list-style-type: none"> ◆ Diesel engine: identification letters BNM ◆ for Europe on vehicles model ►2007 	⇒ page 85

At 90,000 km and, then, at every 30,000 km)

Supplementary services	Page
<ul style="list-style-type: none"> - Timing belt for camshaft drive: check state <ul style="list-style-type: none"> ◆ 4-cylinder petrol engines: Identification letters AQZ, BAH, BLH, BKR, and CFZA 	⇒ page 85

At every 93,205.68 mi

Supplementary services	Page
<ul style="list-style-type: none"> - Timing belt and tensioning roll for camshaft drive: replace <ul style="list-style-type: none"> ◆ Diesel engine: Identification letters ASY ◆ extra work to be billed separately! 	⇒ page 85
<ul style="list-style-type: none"> - Timing belt for camshaft drive: check state <ul style="list-style-type: none"> ◆ Diesel engine: identification letters BNM ◆ for Europe on vehicles model 2008 ► 	⇒ page 85

At every 2 years

Supplementary services	Page
<ul style="list-style-type: none"> - Dust and pollen filter: clean case and change filter element <ul style="list-style-type: none"> ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 84
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. <ul style="list-style-type: none"> ◆ identification letters AQZ and BKR. ◆ for vehicles with kilometers traveled over 30,000 km, within a 2-year period 	⇒ page 86
<ul style="list-style-type: none"> - Air cleaner: replace the filtering element and clean the filter case. <ul style="list-style-type: none"> ◆ Identification letters CFZA. ◆ for vehicles with kilometers traveled over 30,000 km, within a 2-year period 	⇒ page 87



Supplementary services	Page
<ul style="list-style-type: none"> – Brake fluid: replace ◆ for Europe on vehicles model ►2007 and except Europe on vehicles model ►2008 	⇒ page 90

3 years after the delivery inspection; then, every 2 years

Supplementary services	Page
<ul style="list-style-type: none"> – Headlights: adjust the beams ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 94
<ul style="list-style-type: none"> – Poly-V belt: check condition: In vehicles without automatic tensioning element, adjust tension. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 65
<ul style="list-style-type: none"> – Mechanical transmission: check oil level. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 66
<ul style="list-style-type: none"> – Brake fluid: replace ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 90
<ul style="list-style-type: none"> – Carry out an exhaust gas inspection/additional work with separate payment! ◆ in function of the country's legislation 	⇒ page 99
<ul style="list-style-type: none"> – Sunroof: check operation, clean the guide rails and lubricate them with Special grease G 000 450 02- ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	⇒ page 46
<ul style="list-style-type: none"> – Body and paintwork: check for damage. ◆ for vehicles with kilometers traveled over 60,000 km, within a 3-year period and, then, every 2 years. ◆ for Europe in model 2008 ► vehicle and in model 2009 ► vehicles elsewhere 	

At every 4 years

Supplementary services	Page
<ul style="list-style-type: none"> – Air cleaner: replace the filtering element and clean the filter case. ◆ identification letters BAH and BLH ◆ for vehicles with kilometers traveled over 60,000 km, within a 4-year period. 	⇒ page 86
<ul style="list-style-type: none"> – Air cleaner: replace the filtering element and clean the filter case. ◆ Engine identification letters ASY, BKR, BNM, and BMD. ◆ for vehicles with kilometers traveled over 60,000 km, within a 4-year period. 	⇒ page 87
<ul style="list-style-type: none"> – Spark plugs: replace ◆ for vehicles with kilometers traveled over 60,000 km, within a 4-year period. ◆ Checking data, spark plugs ⇒ Ignition system; Rep. Gr. 28 ; Ignition system 	⇒ page 79